



July 2010

### Make 2-1-1 Your First Call to Find...

- Childcare Services, Clothing, Counseling, Crisis Intervention, Disability Services, Domestic Violence Services, Food, Healthcare, Housing, Job Placement, Legal Assistance, Native American Services, Rent Assistance, Senior Services, Utility Assistance and more...
- Crisis outreach and the latest information on relief and recovery efforts during community emergencies and disasters.
- Targeted resources available regarding issues such as military family and veteran support, H1N1, and employment transitions.

### 2-1-1 Helpline

- Information, referrals, problem solving and advocacy
- Low-cost services offered by hundreds of nonprofit, faith-based and government agencies
- A free, confidential service
- Available by phone 24 hours a day, 7 days a week
- Service specialists fluent in English and Spanish
- Translation services available to serve other languages
- Resource directories, online resource guides and other products for helping professionals

### 2-1-1 Helpline Serves Eastern Oklahoma:

Adair, Atoka, Bryan, Carter, Cherokee, Choctaw, Coal, Craig, Creek, Delaware, Garvin, Haskell, Hughes, Johnston, Latimer, Le Flore, Love, Marshall, Mayes, McCurtain, McIntosh, Murray, Muskogee, Nowata, Okfuskee, Okmulgee, Osage, Ottawa, Pittsburg, Pontotoc, Pushmataha, Rogers, Seminole, Sequoyah, Tulsa, Wagoner, and Washington Counties

### Oklahoma's Statewide 2-1-1 System

Connecting people to essential community-based services is the essence of 2-1-1 Oklahoma.

- A statewide system with two regional call centers is available every hour of every day.
- 100% of Oklahomans can dial 2-1-1 to find help.
- 2-1-1 plays a key role in helping Oklahomans maintain self-sufficiency.
- In Oklahoma, 2-1-1 is funded by the Dept. of Human Services, local United Ways and private foundations.

**2009 2-1-1 Calls Statewide 278,401**  
**2009 2-1-1 Referrals Statewide 436,878**  
**(20% increase over 2008)**

*2-1-1 Helpline is a program of the Community Service Council, a United Way partner agency. Find help online at [www.211tulsa.org](http://www.211tulsa.org).*

### Contact Information

#### 2-1-1 Helpline

P.O. Box 52847  
Tulsa, OK 74152

[www.211tulsa.org](http://www.211tulsa.org)

Alternate Numbers for 2-1-1:  
918-836-HELP (4357)  
877-836-2111

Jim Lyall - Director  
918-295-1241  
[jlyall@csctulsa.org](mailto:jlyall@csctulsa.org)

Donnie House - Service Manager  
918-295-1227  
[dhouse@csctulsa.org](mailto:dhouse@csctulsa.org)

2-1-1 Information Services  
918-295-1284  
[211info@csctulsa.org](mailto:211info@csctulsa.org)

Contact Information Services for details about inclusion in the 2-1-1 resource database or to request a presentation and/or materials.

#### Oklahoma 2-1-1 Collaborative

Access information about 2-1-1 coverage in Oklahoma at [www.211oklahoma.org](http://www.211oklahoma.org).

Lori Linstead - State Director  
OK 2-1-1 Collaborative  
Okla. Dept. of Human Services  
(405) 522-0266  
[lori.linstead@211oklahoma.org](mailto:lori.linstead@211oklahoma.org)

#### 2-1-1 Nationwide

On July 21, 2000, the Federal Communications Commission assigned 211 as the abbreviated telephone number for consumer access to community information and referral services.

For more information about 2-1-1 Nationwide, visit [www.211us.org](http://www.211us.org).



Tulsa Area United Way