



Available in a Community Emergency

What is 2-1-1?

2-1-1 is a free and easy-to-remember number that makes a critical community connection to get help and give help. Dialing 2-1-1 connects callers to trained specialists with access to multi-lingual translations. With a database of thousands of community and government services, the specialists can identify the right solution to the caller's problem.

What Does 2-1-1 Do in a Community Emergency?

2-1-1 Helpline is committed to assisting the communities we serve in times of emergency and disaster. This includes:

- ★ Providing data collection on new and amended resources to help victims of the disaster and updating disaster resource files on an annual basis and as needed.
- ★ Serving as a community-wide hotline for disaster information/reporting if requested.
- ★ Making referrals as appropriate to agencies coordinating volunteer response and/or donations, such as VOAD organizations or volunteer reception centers.
- ★ Developing internal tracking tools to support the disaster response.
- ★ Submitting incident reports to the local emergency management agency.
- ★ Ensuring that all 2-1-1 personnel have a basic understanding of emergency management and incident command systems and that designated emergency response personnel participate as appropriate in training, drills and exercises.
- ★ Designating 2-1-1 personnel to report to a community's emergency operations center when activated.

2-1-1 Helpline

P.O. Box 52847
Tulsa, OK 74152

www.211tulsa.org

Alternate Numbers for 2-1-1:
918-836-HELP (4357)
877-836-2111

Jim Lyall - Director
918-295-1241
jlyall@csctulsa.org

2-1-1 Information Services
918-295-1284
211info@csctulsa.org

Contact Information Services for details about inclusion in the 2-1-1 resource database or to request a presentation and/or materials.



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**Make 2-1-1 Your
First Call to Find...**

- ★ Childcare Services
- ★ Clothing
- ★ Counseling
- ★ Crisis Intervention
- ★ Disability Services
- ★ Domestic Violence Services
- ★ Financial Assistance
- ★ Food
- ★ Health Care
- ★ Housing
- ★ Job Placement
- ★ Legal Assistance
- ★ Rent Assistance
- ★ Senior Services
- ★ Utility Assistance
- ★ Volunteer Opportunities

- ★ And more...

Dial 2-1-1 Helpline For Health and Human Services Information

- ★ Financial assistance, Housing, Counseling, Health Care and more
- ★ Information on low-cost services offered by hundreds of agencies

2-1-1 is a Free, Confidential Telephone Service

- ★ Available 24 hours a day
- ★ Information, referral, problem solving and advocacy
- ★ Resource directories and other products for helping professionals
- ★ Service specialists fluent in English and Spanish
- ★ Translation services available to serve other languages

2-1-1 Helpline Serves 12 Counties

★ The 2-1-1 call center based in Tulsa serves Adair, Cherokee, Creek, McIntosh, Muskogee, Okfuskee, Okmulgee, Rogers, Sequoyah, Tulsa, Wagoner and southern Osage County.

2-1-1 connectivity is availability 24 hours a day, every day, through landlines and cellular phone services. 2-1-1 Helpline is a program of the Community Service Council of Greater Tulsa, a United Way member agency.



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